

# Ready Contracts System Administration Training

## Overview

Ready Contracts System administration training covers a broad range of topics designed to equip participants with the skills and knowledge needed to manage, configure, and maintain the system. This will be a hands-on practical session where you will have plenty of time to work through exercises. This course is suited to Ready Contracts business administrators, or power users within the Procurement team.

## Who You Are

Attendees will need to have:

- Knowledge of Ready Contracts
- SysAdmin access to their organisation's TEST instance

## Learning Outcomes

1. Roles and Responsibilities - Understanding the duties of a system administrator
2. User Management, setting up and editing
3. Business Levels and Security - creating groups and setting up and editing access
4. Menu Security
5. Setting up and editing Custom Action widgets
6. Custom fields and drop downs, how to add/edit
7. Reminder and Email Templates e. [training@gov.readytech.io](mailto:training@gov.readytech.io) w. [readytech.io/training-program](https://readytech.io/training-program) Ready Contracts System Administration Course Outline 1
8. Reporting Categories - setting up and editing
9. Pre-Contract & Contract Numbering setting up and editing
10. Introduction to Building workflow processes



## Day 1

**Date:** Thursday 21<sup>st</sup> August 2025

**Time:** 12:30pm – 3:30pm

**Training Consultant:** Julie Ireland

**12:30pm – 12:45pm** **Introduction and Overview**

- Welcome & House Keeping
- Session outline
- Introduction to system Administration

**12:45pm – 1:45pm** **User Management**

- Adding a new user
- Managing current and non-current users (Demo)
- Default settings for user profiles
- User Roles

**The CONTRACTS Security Model**

- What is a Business Level Hierarchy?
- Applying the Business Level Hierarchy to your organisation
- Configuring the Business Level Hierarchy
- Ad-hoc security
- Assigning Group Access to screens
- Setting up Menu Security
- Security Groups
- Default Dashboards

**1:45pm -2:00pm** **Break**

**2:00pm – 3:15pm** **Foundation Data Setup**

- Custom Field Names
- Configuring drop down values
- Create and manage Custom Forms
- System Alerts - Viewing a System Alert
- Custom Action Buttons

**Reminder and Email Templates**

- Reminder and Email Footers
- Customising Configuration for Reminder Templates
- The Reminder List screen
- Global Updated of Reminder Recipients
- Email Templates



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| 3:15pm – 3:30pm      | Questions and Close  |
| Day 2                |  |
| Date:                | Thursday 28 <sup>th</sup> August 2025  |
| Time:                | 12:30pm – 3:30pm   |
| Training Consultant: | Julie Ireland  |
| 12:30pm – 12:45pm    | <b>Introduction and Overview</b> <ul style="list-style-type: none"><li>• Welcome &amp; House Keeping</li><li>• Session outline</li></ul>   |
| 12:45pm – 1:15pm     | <b>Global Update and Milestone and Deliverable Templates</b> <ul style="list-style-type: none"><li>• Determine and configure requirements for contract date reminders</li><li>• Milestone and Deliverable templates</li></ul> <p>Exercise: Creating a Deliverable Template</p> <p>Exercise: Add a Deliverable to a Contract</p>  |
| 1:15pm – 2:00pm      | <b>Questionnaires</b> <ul style="list-style-type: none"><li>• Setting up Questionnaires</li></ul> <b>Conflict of Interest Declaration</b> <ul style="list-style-type: none"><li>• Setting up Conflict of Interest Questionnaires</li></ul> <b>System Settings/System Status</b> <ul style="list-style-type: none"><li>• An overview of key system settings and status screen</li><li>• How to view/log-off users – system Status</li><li>• Auditing</li></ul> <b>Pre-Contract and Contract Numbering</b> <ul style="list-style-type: none"><li>• Contract/Pre-contract number prefixes</li><li>• Contract/Pre-contract Number suffixes</li><li>• Locking options</li></ul> |
| 2:00pm – 2:15pm      | Break  |
| 2:15pm – 3:15pm      | <b>Introduction to building Process Workflows</b> <p>In this session you will work through a structured exercise to build a sample workflow process. This exercise will familiarise you with the following workflow functionality.</p> <ul style="list-style-type: none"><li>• Process tasks and sub-processes</li></ul>   |



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|                        | <ul style="list-style-type: none"><li>• Creating approval workflows</li><li>• Setting role-based task completion notifications</li><li>• Preconditions and Completion Conditions</li><li>• Creating hold points and mandatory tasks</li></ul> |
| <b>3:15pm – 3:30pm</b> | <b>Questions and close</b>  |