Customer Training Schedule

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Course Name	Date/s	Duration
Finance		
SynergySoft Excel Integration (Online Only)	27/11/2025	Half Day
SynergySoft Front Counter (Receipting, Cats, Dogs, Dev Services, Rates Enquiries) (Online Only)	2/11/2026	Half Day
SynergySoft Finance Fundamentals (Online Only)	17/3/2026	1 Day
SynergySoft Advanced Financials (Online Only)	26/3/2026	1 Day
SynergySoft Creditors (Online Only)	14/4/2026	1 Day
SynergySoft Debtors (Online Only)	16/4/2026	1 Day
SynergySoft End of Year Financials (Online Only)	5/5/2026	1 Day
Rates		
SynergySoft Introductory Rates & Property Essentials (All States)	22 & 23 Sept 25	2 Days
SynergySoft Rates - WA Interim Rating	27 & 28 Oct 25	2 Days
SynergySoft Pensioners & Seniors Rates WA (Online Only)	26/11/2025 4/2/2026	1 Day
SynergySoft Rates Modelling WA	25/2/2026	1 Day
SynergySoft End of Year Rates & Billing	5 & 6 May 2026	2 Days
SynergySoft Rates Journal (Online Only)	3/11/2026	Half Day
Payroll		
SynergySoft Introductory Rates & Property Essentials (All States)	22 & 23 Sept 25	2 Days
SynergySoft Rates - WA Interim Rating	27 & 28 Oct 25	2 Days
SynergySoft Pensioners & Seniors Rates WA (Online Only)	26/11/2025 4/2/2026	1 Day
SynergySoft Rates Modelling WA	25/2/2026	1 Day
SynergySoft End of Year Rates & Billing	5 & 6 May 2026	2 Days
SynergySoft Rates Journal (Online Only)	3/11/2026	Half Day
System Administration		
SynergySoft ICT Systems Administration (Online Only)	Refer to consulting services	1 Day
Procurement		
Ready Contracts System Administration (Online Only)	14/8/2025 & 28/8/2025	1 Day (split over 2 x half days)



