



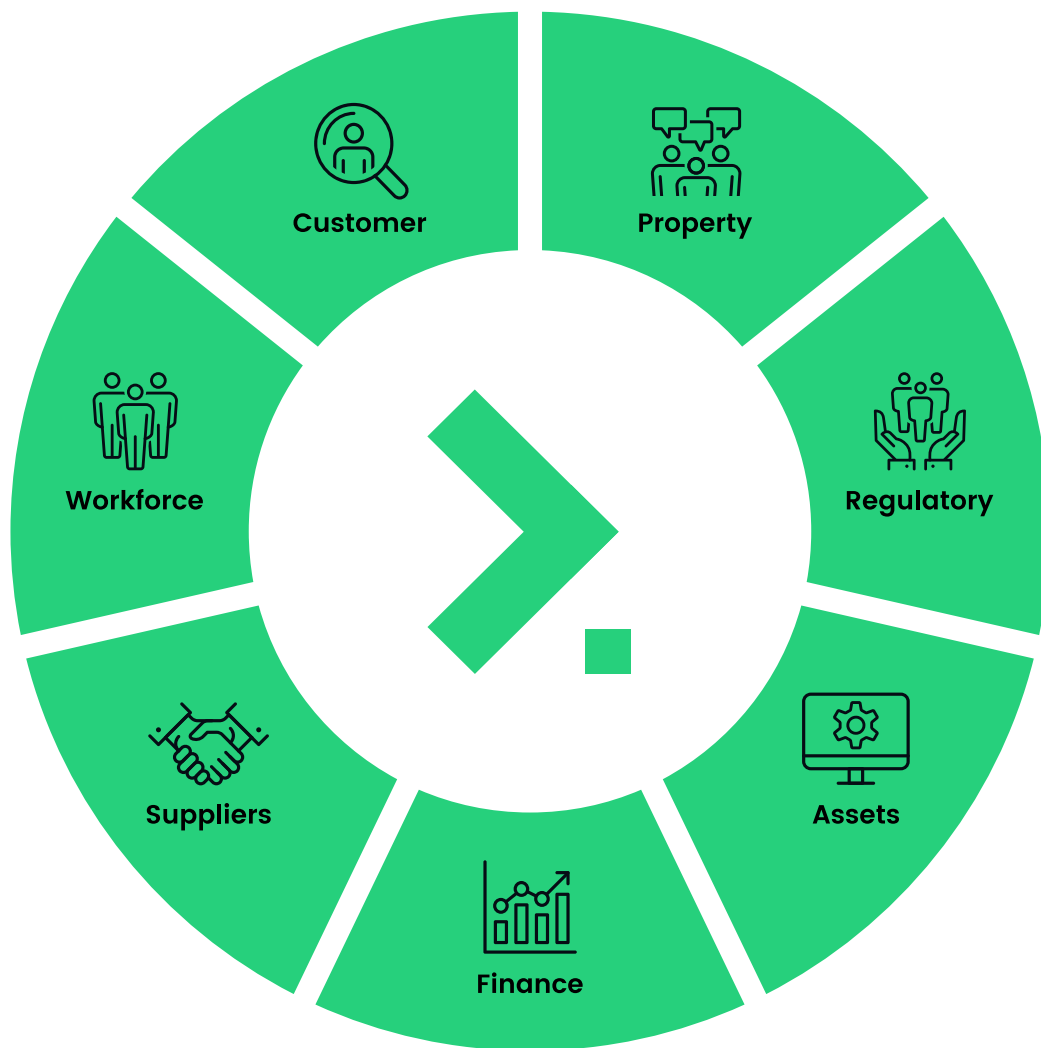
Ready Community is our next-generation SaaS ERP developed specifically for you and your communities.

With its modular design and preconfigured setup, it's a scalable solution for councils of all sizes, easily tailored to your business processes and controls.

Encompassing various modules, such as Property & Rates, Financials, Customer Experience and more, Ready Community delivers flexibility in a fully integrated council-wide solution.

Want to learn more? Visit readycommunity.io





Why Ready Community?

- **Microsoft Enterprise Cloud Platform:** Benefit from industry-leading Microsoft architecture, applications and partnerships.
- **Innovation-Driven:** Intuitive, scalable, AI-enabled Microsoft services, aligned to the needs of Local Government.
- **Community Experience:** Putting the user and community first in our design, development and deployment of our software.
- **Council Experience:** Outcome-based solutions and services, driving ease of use, peace of mind and strength of partnerships.
- **Open and Connected Ecosystem:** A modern, secure and scalable SaaS platform, coupled with an open and connected framework to support real-time integration and access of data where other systems are in use.

An ERP solution designed specifically for Australian councils

We understand that it's a difficult time for Australian councils, with mounting pressure from the community to do more with less.

That's why local governments must leverage every tool available. The right technology can be game-changing—but it needs to be scalable, built for your unique needs, and capable of supporting every aspect of your organisation's operations.

Our solution services seven key domains, covering all key areas of local government, including:



Customers

With customers at the forefront, our suite of modules offer sophisticated Customer Experience and Engagement, Request Management and Customer & Community Portal tools.

What's included:

- **Customer Experience Suite** – ReadyTech's Customer Experience Suite was designed specifically for local government, allowing councils to deliver a seamless experience for their communities and ease pressure on staff by facilitating self-service and streamlining operations.

As part of the Customer Experience Suite, ReadyTech provides councils with a comprehensive Customer Relationship Management (CRM) system for handling all customer requests, along with a CX Portal that empowers councils to connect with their communities.



Regulatory

Maintain complete oversight of compliance, and keep your operations aligned with regulatory standards, through our comprehensive suite of tools designed to manage licensing and compliance, health management and field services.

What's included:

- **Licensing & Compliance suite** – We a suite of regulatory modules designed to help customers simplify community and consumer permit processes. Included in the Licensing & Compliance suite is our Health Manager product, enabling high integrity management of environmental health issues, premises, equipment and licenses.

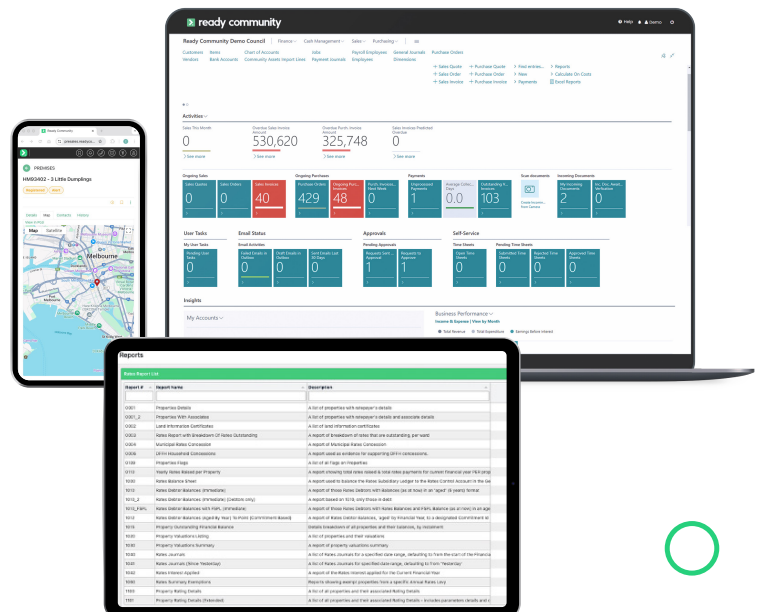


Property

Empower your rates officers with the precision tools they need for seamless property & rates, revenue, billing and receipting management.

What's included:

- **Property & Rates** – Ready Community Property & Rates features a high-performance billing engine capable of handling large volumes of data without compromise. Whether used standalone or as part of a wider digital transformation, it ensures councils can configure the platform to fit existing processes, terminology, and team structures—empowering staff to work smarter and the community to stay better informed.
- **Receipting** – Ready Community Receipting is a comprehensive and versatile receipting platform for managing payments across multiple channels, including front-counter transactions, online payments, payment gateways, phone transactions, and in-person interactions.



Assets

Seamlessly integrating with enterprise systems, our asset management solution supports comprehensive works and condition-based maintenance planning, end-to-end asset management and fleet maintenance, to enhance operational efficiency and asset longevity.

What's included:

- **Asset Management** – Ready Community Asset Management provides an intuitive, centralised platform that consolidates all asset data into a single source of truth. The solution correlates maintenance requirements with service strategy, asset performance standards and risk management, to underpin asset optimisation. The Asset Register also links to other closely tied services like lease management, warranty and maintenance.

Suppliers

Supplier Management for local government is a vital function, and for ReadyTech, it's not an afterthought, but a priority. Our dedicated team delivers best in class solutions that support council through their sourcing and procurement, contract lifecycle management and supplier relationship management needs.

What's included:

- **Procurement suite** – Our procurement suite, incorporating Ready Contracts, Ready Procure and Ready Buy, provides everything our customers need to manage their Sourcing and Tendering requirements, as well as all their contract lifecycle management needs.

Finances

Nimble enough for small organisations and powerful for larger organisations, our Financials suite of products delivers a modern platform for the end-to-end management of your financial transactions, encompassing financial management, enterprise reporting and budgeting & forecasting.

What's included:

- **Financials** – Our Financials suite offers a portfolio of financial tools delivered through a simple and highly engaging user interface. Including Enterprise Reporting & Budgeting, it enables the efficient management of transactions, aggregation of information, and support for the real-time management of your organisation's finances.

Workforce

Built with a strong focus on compliance-led innovation, our suite of modules empowers you to manage your workforce with confidence, from HR management and recruitment through to payroll management.



What's included:

- **Human Resources** – Our Human Resources solution, powered by Ready Workforce, is a next-generation workforce management platform designed specifically for councils. Including talent, onboarding, learning and recruitment, it delivers the accuracy and scalability needed to meet the demands of modern local government operations.
- **Payroll** – Ready Community Payroll is a modern, cloud-based payroll solution designed to be used by companies across all industries, and customisable to suit the unique needs of local government.



readytech

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