

Government Consulting Services Catalogue

We offer a range of Consulting Services to help you get the most out of your ReadyTech products. Browse through the catalogue of services below, and reach out to us via the Support Portal if you are interested in exploring them further.

Consulting Service	Product	Package (days)	Description
Definitiv & Dialog Payroll – Award Review	Ready Community Payroll(Definitiv)	Half Day	Book in a consultant to review your Award configuration is aligned to current requirements
Workflows Review – Purchasing & Journals	SynergySoft	Full Day	To ensure the correct workflows are set up around Purchasing & Journals book a consultant to review your set up and data
Payroll – New Award configuration	Ready Community Payroll (Definitiv)	Multiple Days	As business changes and new agreements are implementation, book one of our team in advance to build your new Award configuration
Financial Reporting Training – Account Schedules	SynergySoft	Multiple Days	To keep yourself up to date with Financial Reporting around your Account Schedules request a consultant to work through this training with your data
WA Pensioner Troubleshooting	SynergySoft		Our team is available to assist you with troubleshooting WA Pensioner requirements – reach out to see how our team can assist
WA Landgate Schedule Processing	SynergySoft		Our team is available to assist you with WA Landgate Schedule Processing – reach out to see how our team can assist
Rates EOY/Billing Processing	SynergySoft	Multiple Days	Our team of consultants are available to assist you with your Rates EOY/Billing processing as you require. Please reach out for assistance
WA Landgate Valuation Roll Reconciliation and Import	SynergySoft		Our team of consultants are available to assist you with your WA Landgate Valuation Roll reconciliation and import as you require. Please reach out for assistance
SS Rate/Debtor Notice templates – creating/updating	SynergySoft		Our experienced consultants are available to assist you with creating or updating your Synergy Soft Rates/ Debtor Notice templates.
eRates Implementation	SynergySoft	Multiple Days	As you look to implement eRates book one of our experienced team to assist you with this process
New Payment Method (ie BPAY) Implementation	SynergySoft	Multiple Days	As you look to implement a new Payment Method (ie BPAY) book one of our experienced team to assist you with this process
Ad hoc R&P Training	SynergySoft		If you require training on Rates & Property processing within Synergy that is tailored to your specific requirements this session is for you.
R&P Health Checks	SynergySoft	Multiple Days	Need a Rates & Property Health check? Reach out to us for a quote tailored to your specific requirements

➤ If you are interested in booking any of these value added services or would like further information please click on the Support Portal link below. Once you are logged in please select “Consulting” as the Function to ensure your request is directed to the right team

[Ready Tech Support Portal](#)

All training courses are run from our Perth office and in AWST.

