

Government Consulting Services Catalogue

We offer a range of Consulting Services to help you get the most out of your ReadyTech products. Browse through the catalogue of services below, and reach out to us via the Support Portal if you are interested in exploring them further.

Consulting Service	Product	Package (days)	Description
Definitiv & Dialog Payroll – Award Review	Altus Payroll (Definitiv)	Half Day	Book in a consultant to review your Award configuration is aligned to current requirements
Workflows Review – Purchasing & Journals	Altus Financials	Full Day	To ensure the correct workflows are set up around Purchasing & Journals book a consultant to review your set up and data
Payroll – New Award configuration	Altus Payroll (Definitiv)	Multiple Days	As business changes and new agreements are implementation, book one of our team in advance to build your new Award configuration
Payroll Reconciliation to Finance & Subledgers	Altus Financials	Half Day	If you require assistance with reconciling your Payroll data to Finance and Sub ledgers please book a consultant to assist you
Financial Reporting Training – Account Schedules	Altus Financials	Multiple Days	To keep yourself up to date with Financial Reporting around your Account Schedules request a consultant to work through this training with your data
Jet Report Training	Altus Financials/ Jet Reporting	Multiple Days	Need some more training on what is possible with is possibel with Jet Reporting? Book a consultant for a session at a time that suits you
Purchasing & Payables Process – End to End	Altus Financials	Full Day	Our experienced consultants are available to work through the End to End Purchasing and Payable process – reach out for more details on how we can assist
Sundry Debtors Process	Altus Financials	Half Day	Our experienced consultants are available to work through processing of Sundry Debtors – reach out for more details on how we can assist
WA Pensioner Troubleshooting	Synergy Soft		Our team is available to assist you with troubleshooting WA Pensioner requirements – reach out to see how our team can assist
WA Landgate Schedule Processing	Synergy Soft		Our team is available to assist you with WA Landgate Schedule Processing – reach out to see how our team can assist
Rates EOY/Billing Processing	Synergy Soft	Multiple Days	Our team of consultants are available to assist you with your Rates EOY/Billing processing as you require. Please reach out for assistance
WA Landgate Valuation Roll Reconciliation and Import	Synergy Soft		Our team of consultants are available to assist you with your WA Landgate Valuation Roll reconciliation and import as you require. Please reach out for assistance
SS Rate/Debtor Notice templates – creating/updating	Synergy Soft		Our experienced consultants are available to assist you with creating or updating your Synergy Soft Rates/ Debtor Notice templates.
eRates Implementation	Synergy Soft	Multiple Days	As you look to implement eRates book one our experienced team to assist you with this process
New Payment Method (ie BPAY) Implementation	Altus Financials	Multiple Days	As you look to implement a new Payment Method (ie BPAY) book one our experienced team to assist you with this process
Ad hoc R&P Training	Synergy Soft		If you require training on Rates & Property processing within Synergy that is tailored to your specific requirements this session is for you.
R&P Health Checks	Synergy Soft	Multiple Days	Need a Rates & Property Health check? Reach out to us for a quote tailored to your specific requiemnts

If you are interested in booking any of these value added services or would like further information please click on the Support Portal link below. Once you are logged in please select “Consulting” as the Function to ensure your request is directed to the right team.

[Ready Tech Support Portal](#)